

**Contact: Jenny Hall**  
Marketing Director

Phone: (610) 903-1000, ext. 150  
Fax: (610) 903-1014

140 S. Village Ave.  
Exton, PA 19341  
www.lionfield.com

**Lionfield Technology Solutions, LTD**

# PRESS RELEASE

## Lionfield introduces Managed Services to Customers

*New LionCARE program helps companies prevent IT glitches.*

**Exton, March 12, 2007:** Lionfield Technology Solutions, Ltd. has rolled out LionCARE, its new managed services program, which takes a proactive approach to managing information technology.

Managed services offer a new level in customer benefits, including lower overall costs, increased efficiency, greater security and improved network performance. LionCARE is designed to detect network problems before they happen and prevent companies from losses in productivity due to computer glitches.

Typically, customers outsourcing IT services pay a monthly fee for server maintenance and general IT support. Now, for approximately the same cost, customers enrolled in LionCARE gain a virtual on-call center that monitors servers and workstations around the clock to help spot would-be problems before they occur. Other advantages of LionCARE include a guaranteed four hour response time to any emergency and a client service web portal enabling customers to email service requests and check account status online.

"The response to LionCARE has been overwhelmingly positive," said Matthew Matosky, president of Lionfield Technology Solutions. "Managed services are simply a better option for businesses. Because we monitor our customers' networks continuously, we can identify problems more quickly and alert customers to potential concerns. Consequently, they're a lot less likely to experience downtime or unexpected emergencies."

Christy Conley of Sedna Services in Philadelphia is realizing the benefits of LionCARE. "The customer portal is easy to use and helps us get organized and stay on task," Conley said. "It's also a quantitative way for us to measure our progress and prevent stumbling blocks."

Lionfield Technology Solutions, Ltd. is located in Exton, PA and offers information technology support and services to small and mid-sized businesses. LTS is a Microsoft Certified Partner and Small Business Specialist. To reach Matt Matosky at Lionfield Technology Solutions call 610-903-1000 ext. 100 or visit [www.lionfield.com](http://www.lionfield.com).